



EU PEERS

Community for Integrated
Home Renovation Services

1st EU Peers Summit

11 June 2024 - Brussels

Agenda



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The European Union has an objective of achieving a zero-emission building stock by 2050. Such a target is realistic only if, from now on, we boost our renovation rates while aiming for the highest possible energy standards.

But, especially in the residential sector, the market offer for ambitious energy renovations is fragmented and mostly uncoordinated. On the demand side, most homeowners lack the capacity to set-up and supervise complex and ambitious projects. Furthermore, many face obstacles in accessing the necessary up-front financial resources.

One-Stop Shops for home energy renovation are the answer to this challenge. They are offering integrated home renovation services that make the complex renovation process attractive, simple, tailor-made and accessible to all homeowners.

The new Energy Efficiency Directive (EED) and the Energy Performance of Buildings Directive (EPBD) both recognise One-Stop Shops for energy renovation of buildings as a major tool for achieving a zero-emission building stock by 2050. Member States will need to roll out one One-Stop Shop for every 80,000 inhabitants or at least one per region and provide advice on energy renovations as well as dedicate services to tackle energy poverty and vulnerable households.

Hundreds of One-Stop Shops are already operating all over Europe. Thousands of organisations support their activities - public authorities, energy agencies, suppliers, homeowner associations, energy auditors, architects, NGOs, financial institutions and others. Today, all these actors are gathering in a new European Community of Practice, named EU Peers, with the objective to strengthen and upscale the Integrated Home Renovation Services movement in Europe.

Are you one of them? This event is for you!

Join us and MEET your EU Peers.

LEARN from each other.

INSPIRE and get inspired.

CELEBRATE the fact that YOUR European Community of Practice is now alive.

We are waiting for you to shape it!



Venue: [BIP Meeting Center](#), Rue Royale 2-4, 1000 Bruxelles

7:30-8:00	Social run - bring your running shoes for a 30' run to discover Brussels differently
9:00-9:30	Registration
9:30 - 9.45	Opening
9:45 - 10:15	<p>Are local one-stop shops Europe's key to achieving a zero-emission building stock by 2050?</p> <p>Discussion with Stefan Moser, Head of Unit B3 (Buildings and Products), European Commission (tbc)</p> <p><i>What are the EU objectives and the actual policy framework in the field of building renovation (with the focus on the new EPBD)? Why are one-stop shops relevant tools for achieving a zero-emission building stock? How could one-stop shops for home renovation be supported by EU institutions, EU Member States and other supporting structures?</i></p>
10:15 - 10:30	<p>Introducing EU Peers - the European community of practice for Integrated Home Renovation Services</p> <p>Jenny-Claire Keilmann & Marcus Andreas, Climate Alliance</p>
10:30 - 11:30	<p>One size does not fit all: meeting the same homeowners' needs with different one-stop shop models</p> <ul style="list-style-type: none"> • Alice Morcrette, Director of Hauts-de-France Pass Rénovation, Région Hauts-de-France, France (tbc) • Representative of EOS energy, Spain • Stephan Hartmann, Hauskunft, One-stop-shop of the city of Vienna, Austria (tbc) • Giovanni Vicentini, city of Padova, Italy (tbc) • Ina Karova, Energy Agency Plovdiv, Bulgaria (tbc) • France Raulo, EnergieCentrale, Ghent / Tine Heyse, city of Ghent, Belgium (tbc) <p><i>Format: interactive discussion, questions from the moderator and the audience</i></p> <p><i>4 key questions:</i></p> <ul style="list-style-type: none"> ❖ <i>What were the 3 main reasons why your one-stop shop was created?</i> ❖ <i>What is your biggest success that you want to share with us ?</i> ❖ <i>If only one of your one-stop shop's wishes could be realised, what would it be?</i> ❖ <i>What do you expect from the EU Peers Community, how can it help you?</i>
11:30 - 12:00	Break



12:00 – 13:00	<p>Who can help with strengthening and upscaling the one-stop shop movement?</p> <ul style="list-style-type: none"> ● Rui Fragos, ADENE, Portugal ● Roel Vermeiren, Flemish Energy Agency, Belgium ● Vincent Feuillet, Agence National de l’Habitat, France (tbc) ● Brussels Region (tbc) ● Emmanuelle Causse, International Union of Property Owners (tbc) ● Fernando Sigchos Jiménez, Secretary General, European Builders Confederation (tbc) <p><i>Format: interactive discussion, from the moderator and the audience</i></p> <p><i>4 key questions:</i></p> <ul style="list-style-type: none"> ❖ <i>What are the 3 main reasons for your organisation to create/support one-stop shop(s)?</i> ❖ <i>How can the movement be strengthened and upscaled?</i> ❖ <i>If only one of your organisation’s wishes could be realised, what would it be?</i> ❖ <i>What do you expect from the EU Peers Community, how can it help you?</i>
13:00 - 14:00	<p>Lunch break</p>
14:00 - 15:00	<p>Let’s get to know each other: meet the ordinary home renovation heroes</p> <p>This is a unique opportunity for you to get to know other members of the EU PEERS Community of Practice.</p>
15:00 -15:15	<p>Break</p>
15:15 - 17:15	<p>EU Peers: learning from and inspiring each other</p> <p>Join one of the proposed collaborative thematic round tables (45 min each) and co-create answers to the challenges of the EU Peers Community members.</p> <ul style="list-style-type: none"> ❖ Co-creating a list of convincing arguments on why a local / regional government should support a one-stop shop for home energy renovation ❖ Co-creating an ideal customer journey ❖ Co-creating one-stop shop’s own financing offer ❖ Co-creating an ideal national supportive framework for one-stop shops
17:15 - 18:00	<p>Celebrating EU PEERS Community and its latest success stories</p> <p>Grab a drink, choose your discussion partner, share the latest success stories of your one-stop shop / organisation and celebrate them with EU PEERS!</p> <p>Walking cocktail</p>