



SPARKLE ONLINE COURSES' FEEDBACK REPORT

Date: July 2026



Co-funded by the
European Union

Project information

Project name: SPARKLE

Grant agreement number: 101167580

Project duration: 2024-2028

Project coordinator: Anna Francis, Energy Cities

Address: 4 Chemin du Fort de Bregille, 25000 Besançon (France)

Disclaimer

The content of this deliverable reflects only the author's view. The sole responsibility for the content of this report lies with the authors.

It does not reflect the opinion of the European Union.

The European Commission is not responsible for any use that may be made of the information contained therein.

Statement of originality

This deliverable contains original unpublished work except where clearly indicated otherwise. Acknowledgement of previously published material and of the work of others has been made through

SPARKLE online courses' feedback report 1

PROJECT INFORMATION	2
DISCLAIMER	2
STATEMENT OF ORIGINALITY	2
COURSES FEEDBACK SUMMARY	4
NUMBER OF RESPONSES RECEIVED	4
<i>By course and language</i>	4
SURVEY QUESTIONS AND SCORING	4
TRANSITION MANAGEMENT: A PROCESS FOR CO-CREATING TRANSFORMATIVE CHANGE	5
DATA FOR A CLEAN ENERGY TRANSITION	5
INTEGRATED ENERGY AND CLIMATE TRANSITION PLANNING	5
REFERENT	6
WEBSITE	6

Courses feedback summary

This report combines the results of the “Give us your feedback” surveys, available on each of the modules of the 3 [SPARKLE e-learning courses](#):

- Integrated energy and climate transition planning (5 modules)
- Data for clean energy transition (3 modules)
- Transition Management: a process for co-creating transformative change (1 module)

They are all available in 7 languages: English, Spanish, French, Italian, Portuguese, Lithuanian and Croatian.

Number of responses received

A total of 392 responses were collected across the three courses. The tables below break this down by language.

By course and language

Language	Transition Management	Data for a Clean Energy Transition	Integrated Planning	Total
English	9	80	271	360
Spanish	1	–	2	3
Italian	1	–	11	12
Lithuanian	1	–	7	9
Croatian	–	–	5	5
Portuguese	1	–	3	4
French	–	–	–	0
TOTAL	13	80	299	392

French is offered for all three courses but had no responses recorded in this dataset. In Data for a Clean Energy Transition only the English course received feedback.

Survey questions and scoring

Each module ends with a short "Give us your feedback" survey, answered right after completing it. It asks four questions, all on the same 1-to-5 scale unless noted otherwise.

Q1 – Course quality: participants rate the overall quality of each element of the course — video lessons, activities, the final activity (or knowledge check), and educational resources — from 1 (low) to 5 (high).

Q2 – Learning gained: they rate how much they feel they learned from the module, again from 1 (low) to 5 (high).

Q3 – Likelihood to recommend: they rate how likely they are to recommend the module to others, from 1 (unlikely) to 5 (very likely).

Q4 – Open feedback: they can leave free-text comments with suggested improvements. This question is not scored, so it does not appear in the tables below, but the comments have been reviewed alongside the ratings.

The tables below show the average score for each question, per language or module, on this 1-to-5 scale. A dash (–) means that question was not asked, or nobody answered it, for that group.

Transition Management: a process for co-creating transformative change

The answers are broken down by language.

Language	Video lessons (Q1)	Activities (Q1)	Final activity (Q1)	Educ. resources (Q1)	Learning gained (Q2)	Would recommend (Q3)	# Resp.
English	4.67	4.78	–	–	4.44	4.67	9
Spanish	5.00	4.00	4.00	5.00	5.00	–	1
Italian	5.00	5.00	5.00	5.00	5.00	1.00	1
Lithuanian	5.00	5.00	5.00	5.00	5.00	5.00	1
Portuguese	4.00	5.00	5.00	5.00	5.00	4.00	1
ALL (all languages)	4.69	4.77	4.75	5.00	4.62	4.33	13

Data for a Clean Energy Transition

The answers are broken down by module, there was feedback on the English course only.

Module	Video lessons (Q1)	Activities (Q1)	Final activity / Knowledge check (Q1)	Educ. resources (Q1)	Learning gained (Q2)	Would recommend (Q3)	# Resp.
1	4.67	4.67	4.78	4.70	4.54	4.74	27
2	4.41	4.59	4.55	4.45	4.41	4.74	29
3	4.58	4.71	4.63	4.71	4.63	4.71	24
ALL (all modules)	4.55	4.65	4.65	4.61	4.52	4.73	80

Integrated Energy and Climate Transition Planning

Answers broken down by module, all languages combined (English, Spanish, Italian, Lithuanian, Portuguese).

Module	Video lessons (Q1)	Activities (Q1)	Final activity (Q1)	Educ. resources (Q1)	Learning gained (Q2)	Confidence integrating (M1 only)	Would recommend	# Resp.
1	4.55	4.43	4.48	4.54	4.30	4.30	4.64	80
2	4.59	4.43	4.25	4.50	4.41	–	4.45	63
3	4.54	4.42	4.40	4.80	4.44	–	4.51	57
4	4.49	4.49	5.00	5.00	4.56	–	4.50	53
5	4.50	4.46	5.00	5.00	4.50	–	4.62	46
ALL (Modules 1-5)	4.54	4.44	4.48	4.58	4.43	4.27	4.55	299

For more information

Referent

Bénédicte Weber
benedicte.weber@energy-cities.eu

Website

www.energy-cities.eu/sparkle

Project Coordinator



Project Partners



Co-funded by the
European Union